



## Outdoor Interlocking Sports Flooring Warranty Sheet

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### **A – Scope of Warranty**

360 Courts grants any buyer of its Outdoor interlocking sports flooring products for outdoor use only, free of charge, a limited warranty covering established defects of its products for commercial applications that become apparent after installation.

### **B - Terms of the Warranty**

During the first five (5) years of the period from date of installation, 360 Courts, through its authorized distributors, dealer or sales agent will replace or repair any defect. After the first 5 years, the warranty will be pro-rated as follows:

1. During the fifth and sixth (5-6) years, 360 Courts, through its authorized distributors, dealer or sales agent will cover 50% of the costs needed to replace or repair any defect.
2. During the sixth and seventh (6-7) years, 360 Courts, through its authorized distributors, dealer or sales agent will cover 40% of the cost needed to replace or repair any defect.
3. During the seventh and eighth (7-8) years, 360 Courts, through its authorized distributors, dealer or sales agent will cover 30% of the cost needed to replace or repair any defect.
4. During the eighth and ninth (8-9) years, 360 Courts, through its authorized distributors, dealer or sales agent will cover 20% of the costs needed to replace or repair any defect.
5. During the ninth and tenth (9-10) years, 360 Courts, through its authorized distributors, dealer or sales agent will cover 10% of the cost needed to replace or repair any defect.

### **C - Application of the Warranty**

The warranty shall apply provided that:

1. The product has been installed outdoor for sport use such as ball games (handball, football, basketball) or racket sports (tennis, badminton).
2. The product has been laid in accordance with professional practices and any applicable regulations in force and, in all cases, in accordance with the most recent instructions provided by 360 Courts.
3. The product has been regularly maintained in compliance with instructions provided by 360 Courts.

## **D - Limitations and Exclusions**

The warranty shall not apply to damage resulting from following reasons, including but not limited to:

1. Purchaser fails to install or maintain the product in accordance with instructions provided by 360 Courts.
2. Use of the product for a purpose other than the intended purpose.
3. Fire, explosion, exceptional weather conditions or natural disasters.
4. Damage occurring during product storage or handling prior to laying.
5. Damage due to improper preparation of the surface prior to laying the product.
6. Stains, scratches, splashes, burns or any other marks caused by using the product.
7. Accidents, chance events, losses of human life.
8. Design or construction errors.
9. The absence of fixation to the ground that may result in a court move or tiles unclipping.
10. The lack of heat expansion and contraction spaces around the court fixed to the ground.
11. Random wear on certain areas of the surface.
12. Alteration to the gloss howsoever caused and other aesthetic disorders.
13. Tinting or fading of the covering due to sunlight, heat or other.
14. Damage caused by the input of sand, gravel, dust, dirt, or vegetation growth.
15. Damage due to stains, cuts, scratches, crushing, grooves, scrapes, perforations, breakages, and punching caused by loads in excess of the specified static load limitation.
16. Degradation and deformation caused by residues of petroleum-based products such as oil or others.
17. Damage due to normal wear or obsolescence of the product.
18. Appearance of stains and unpleasant odors.
19. Damage to paint or painted lines
20. Any labour and/or installation costs needed for replacement or repairs are not covered by 360 Courts

## **E - Warranty Claim Procedures**

Should the purchaser have a problem with any 360 Courts product, please contact your 360 Courts agent. To file a claim under this warranty sheet, 360 Courts or its authorized agent may request photos, tile samples and a site visit as part of the claim procedure process.